



Mister Coffee & Services Inc.  
40 Ridgetop Road  
Scarborough, Ontario  
M1R 4G3

Attention: Paul Cherry

I would like to thank you at this time for the long expanding business we have with Mister Coffee. Our employees continue to enjoy the products that Mister Coffee provides. We continue to utilize your attention to customer service and appreciate your immediate response to service calls that we make.

We were pleased when you presented us with the very latest in coffee technology. The introduction of the Keurig "one cup" machine is a addition to our coffee stations here at Lever Pond's, Lipton and Ur Office.

We have been receiving an overwhelming response from our employees and from our other Regional Offices since their installation of the machine.

Thank you again for your continued support, superior service and it is easy for you to remain a Unilever preferred supplier.

Thank you.

A handwritten signature in black ink that reads 'Cheryl Kydd'.

Cheryl Kydd  
Office Services